

Checkmark Payroll 941 not showing numbers

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Problem:

Trying to reprint 941 forms for the first 3 quarters, running version 8.1.0 and numbers are not printing on the form.

Solution:

The problem is in Adobe Readers security option which needs to be deselected for the form to print properly.

In Adobe Reader go into Preferences and select "Security (Enhanced)" - then uncheck the box "Enable Enhanced Security". Once this is changed the form will print correctly.