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## **Client Storage Processing Procedure**

Tammy Mason - 2017-08-24 - in Inventory

### **Client Storage Processing Procedure**

#### Overview

Storage of inventory generally falls into two inventory management categories: "Client" or "Distributor".

"Client" storage offers inventory management at off-site locations with usage determined by counting the forms that remain in the location "Usage by count". Emphasis is placed on the ability to order merchandise from a supplier and ship the merchandise direct to a "Client" location.

"Distributor" storage is the more common inventory management process. Merchandise is received into a "Distributor" location and stored. Orders and Releases are then used to ship and bill the customer for the inventory and record usage at the time of shipment. "Distributor" storage may also include merchandise for which the customer has paid and you are storing in your warehouse as a service. If this merchandise is later counted at the "Client" storage location, no usage is recorded at the time of shipment.

Any item that is classified as a finished good (FG) with a method of inventory equal to variable (VA) meets the minimum requirements necessary to allow "Client" storage. An additional requirement is that the item master must contain a location that has been classified as "Client" stored.

#### Company Info.

Two new general ledger accounts have been created to track inventory costs received into a client location. These accounts will post automatically during receiving. Both accounts are recommended to be balance sheet accounts with the "Client inventory storage" account recorded as an asset and the "Res client inv storage" account recorded as a liability. The account will operate as a contra-account (offsetting debit and credit for the same amount). The other process that will affect these accounts is "Usage by Count".

<ul> <li>Inventory Information - Un # 0</li> <li>XX XX &gt;&gt; &gt;&gt;</li> <li>XX XX &gt;&gt;&gt;</li> <li>XX XX &gt;&gt;</li> <li>XX XX XX &gt;&gt;</li> <li>XX XX &gt;&gt;</li> <li>XX XX XX &gt;&gt;</li></ul>			8
General       Reporting       Location         Default location site       WHSE       Image: Constraint of the second s	G/L Scrgp Samples Client inventory storage Res client inv storage	420 425 139 239	
Edit Prev	Next Save	Cancel	Close

#### Location Site Maintenance

A minimum of one site to track inventory at a client location is required. Optionally you may wish to create multiple sites to track each individual customer physical address location (this provides the widest range of reporting options). The "Location site" allows up to eight characters to identify the location. Description can provide additional identification. The "Group" field may be used to identify several locations that may belong to a common group for reporting purposes. The default laydown location will be the primary storage area at the client location. The other defaults (ship area) and (credit memo) are required to be filled in, but will not affect this procedure. A different shipping address may be entered, if necessary. The "Edit bins" button is provided if you wish to create a detailed map of all potential storage areas at a client location.

II Adding Inv	entory Location Si	te Maintenance	e				8
			<b>**</b>				
Location site	CSU			Defeuilt laudau		Row	Bin
<u>D</u> escription	Central States Univ	ersity WHSE		Default laydor		LAY	DOWN
Group				Default <u>s</u> hip a	irea	SHIP	AREA
				Default <u>c</u> redit	CREDT	МЕМО	
Different shipp	ing address						
Name							
Addr 1							
Add <u>r</u> 2							
<u>C</u> ity		<u>S</u> ta	ate	Zip			
Country							
Ph#		Eax #					
					Purge empt	y bins	Edit bins
Add	View	Edit	Delete	Save	Cancel	Report	Close

#### **Item Maintenance**

The item master contains several changes relevant to tracking inventory at a client location. Only fields or displays that have a direct impact on this procedure will be reviewed.

#### General

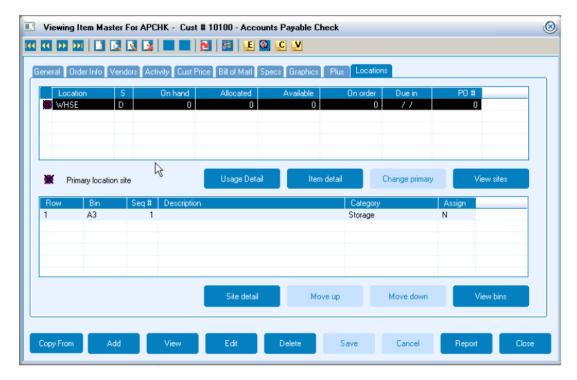
The "Item type" field must be entered as "FG" if this item will be received into a client location. "Meth of inv" must be "ST". Other relevant fields on this screen are the inventory summary located at this bottom of the screen. "Dist on hand" will only include inventory that is available to be released from "non-client stored location". "Available" is the accumulated distributor on hand less allocations. Allocation quantities will only include items that will be released from a "non-client stored location". "On order" will include purchases in process that may be stored at a client and/or distributor location and the "Due in" date of the earliest purchase order. "Back ord" will only reference quantities issued as a back order for the distributor site. The last field "Av/Al" is the net total of on hand less allocations plus on order. Additional drill downs are available from the "Activity" tab.

	tem Master For BRO - Cust # 11						8
	ler Info Vendors Activity Cust Prio			cs Plus Location	ns		
Base #	Base code	Regular Item	Matrix cd				
Item #	BRO Sub	#	Cust #	10102	Status Activ	e 🗸	
Description	BROCHURES 🍃			Owned by	<ul> <li>Custor</li> </ul>	ner	
	Ext desc			Unit o Meas	ure	Pack	100
Item type Meth of inv	FG         O         Bought as finished           ST         O         Stock inventory			Weigl	nt 0.00000	Girth	0
Location	WHSE	Program # Royalty #	CSU 0	Centr	al State Universit	y	
Dist on ha	nd Prodialloc Ordrialloc 0 0 0	Available 0		Backord C	On ord 0	Duein 77	Av / Al
Copy From	Add View	Edit	Delete	Save	Cancel	Report	Close

#### Activity

"L/F qty" is the total on-hand for this item and will include both distributor and client-stored quantities. This quantity is then broken down into "Dist on hand" and "Client on hand". The "Available" calculation will exclude "client on hand".

Movement summary will only include activity that affected the distributor on hand.



#### **Activity (Drill Down Buttons)**

Select "Inventory" to see the actual FIFO/LIFO records for on hand inventory. Initially the window will default to only display "Distributor only" sites. You may change the combo box selection to see "All sites",

"Client only" or "Distributor only" records. "Client only" records will always contain a lot number beginning with "RS" as an identifier that this record is stored at the client.

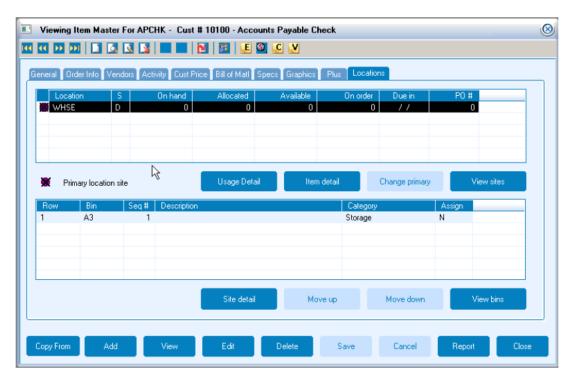
The other drill down buttons available do not display in a different manner due to inventory being stored at a client site.

				<b>5</b> 14 4			70		1
Received 03/12/09	PO #	Quantity 8000	* Unit cost 150.0000	+ Frt & oth 0.0000	/ Per 1000	= Extension 1200.0000	TP	Lot # IA03120825XX	Actual Qty 8000
03/12/09	-99	400000	150.0000	0.0000	1000	60000.0000		PI03120827XX	400000
		R							
		~							
- Otv	10000	-							
	40800				All Sites		~	History	Close
tual Qty	40800				All Sites			History	Close
					Client Only Distributor				

#### Location

In the sample item being reviewed there is on hand that is stocked at the client location and stocked at the distributor site. In this example the distributor location is the primary location (will default during releases as the ship from site). The "S" column in the listview indicates the storage location; either "C"lient or "D"istributor stored. Inventory summary is provided by location and matches the summary totals on the "Activity" tab.

As each location is selected the assigned storage bins display below.



#### Location (Edit Site Button)

When creating a location for an item that will be "client-stored" it is critical to correctly select the appropriate "Stored at" option. Once inventory has been received into a location this option is no longer available for editing. Other selections default in based on the "Stored at" selection. For example "Usage by count" will be checked once "Stored at" is "Client". "Distribution center" will become unchecked and disabled at the same time.

**Note:** A "distribution center" is a storage location for items for which usage will be counted at another location.

"Client stored" locations will have drill downs by selecting a button to review history by location, row, bin, purchase order number, order number or based on a beginning period of time since the last time these history files were purged.

Locations F		0102 - BROC	CHURES			© 
Location On hand Allocated Available Backord On order Due in PO #		Description Minimum Begin inv Received Shipped Prod usage Adjusted Balance Budget	Central States University 0 0 0 0 400000 400000 0	Stored at Dist Client Usage by count Transferable Distribution center	Count verified Usage updated Months Balance Comb avg mth Months left Department Carton desc Contact name	03/12/09 / / 0 400000 0.0 0.0
View bins Copy From	Inv history Add Vi	Allocations	On order Edit Dele		n detail Usage detail View Cancel Repo	Close rt Close

#### **Order Entry**

Two order types are available: "Factory Order" or "Ad Specialty."

💷 Order Entry - Viewing	Order #0					8
	3 🛐 🗖 🗖 🗖			<u> </u>		P 🛛
Order Info Salesperson Li	ne Items Instructions	Shipping Graphics	Options Comp/Hold Ship I	nfo		
Order # Cust #	Add A New Or	der		8	fer type	~
Ship to Address Ship to Bill to Ack to Add tax Tax cr Tax find	Customer # Order # to repeat Cust <u>P</u> O# Quote # Order type	10102       0       0       Pactory order       Factory order       Ad specially	Central State University Attr. Juanita Harris P.O. Box 4353 Another City, AS 50613-4 UNITED STATES	353	er code ew ered by	
Terms O Order date Reord 7 7		<u>0</u>	Add	Cancel	ansact	
Ado	l View	Edit	Delete Save	Cancel	Report	Close

Use "Factory Order" to purchase items that are to be received into either "Distributor" or "Client" storage. You may also include on the same order inventory items to be released from stock or drop-ship noninventory items to your client.

The line item edit window (Fig. 8) is the next key step in this procedure. Items will update the item type field with a "DS" (dropship) to indicate that you are purchasing from a vendor. Also note that the "To site" field is enabled. In order to receive this item into inventory (either as distributor or client) you must enter the location that will be updated when the line item is created. The location allows the on order values and

due in date in the item master to be updated.

Item #	Sub # Cust #		Туре		Vendor		
BRO	10102		DS 🔍		93980	Superior Printed Products	ł
Qtyord Qtyshp 1 0	Qtybo PK	Price 215.000		Blg cost 150.000	Per 1000	Comb PO Actual cost	
Desc BROCHURES	Specs - Yes Other		duct code Lir CUT 🔍	ne item code		Actual Cost	
Ext desc Add	Vend item	Update Tax code		ription er State Exempt		Curr rate Taxabl	e
		Tax ID #	exists	Effe	ctive tax rate	0.0000	
From C	Cost center	SI# Name 5 Jerry Sales	Туре 4Р			ты # О	
Edit locations		* = Used for reporting p	urposes only. Do Item bought as f		d commissions.		
			E dit slspm	Continue	Ok	Cancel	

The next requirement is to print the order. You may use "Print on demand" or may print through the usual menu option.

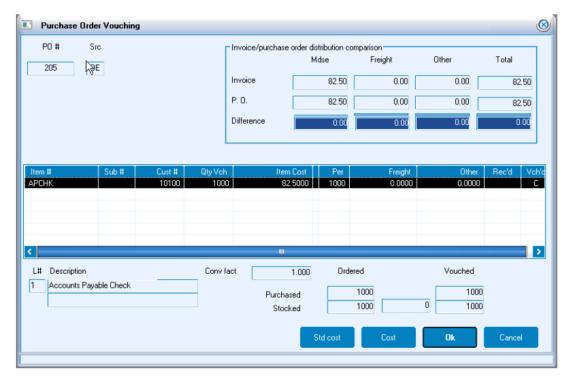
#### Vouching

When you receive the supplier invoice you must vouch and use the "Purchase order dist" option. This will allow you to distribute the cost of the supplier invoice to the purchase line item record. The general ledger account to be used is dependent on several possibilities. Both the program master and item master provide an over-ride for the inventory general ledger account. If used you must vouch to that account. Otherwise, the default account is "Dropship Merchandise."

		18 V		C 0	VI			
nvoice/Adjustment Distributions								
Vend # 93980 Super	ior Printed Product	s	Inv #	133184		Vouchir	ng	
Distributions		Order cos	sting G/L distribution	ns for order # 204				
Non Order Dist		G/L	Name		Amount	Туре	Reference	
Order Costing Dist 204 - 03/16/09 -		135	Drop Ship Mercha		0.00	М		
- Order Freight Dist		410	Freight Paid on P		0.00	F		
Purchase Order Dist		808	Samples and Cata	alogs	0.00	0		
			Merchandise	Freight	Othe	r	Total	
Dist actions GL actions	Order totals	Г	0.00	0.00		0.00	0.00	
		L						
	(		Merchandise	Freight	Othe	r	Total	Bal to dist
	Voucher tota	lls 🛛	0.00	0.00		0.00	0.00	80.0
	A	dd	View	Edit	Del	ete	Ok	Cancel
							100 C	

After you have completed the general ledger distribution, select the line item to update.

When the distribution to the line is complete, check to make sure all total fields are marked in blue or if red that any differences are attributed to rounding. Any other difference should be adjusted before exiting and posting the transaction.



#### Receiving

You may use the toolbar option in "Order Entry" (preferred method) or "Receive Merchandise" in Inventory transactions to record the receiving of merchandise into the client location.

) # 205	PO type OE			Receive	Preview	v Fir	nish	Abort
Rec Item # APCHK	Sub # Cust # 1010		Item cost 82.5000	Per 1000	Qty opn 1000		Rovdidate //	C/P Im Y
					ĺ	à		
	i	tem description				Lot #	i	Conv factor
Accounts Payable C	heck						1	.000
Vend #	N	ame						

The receiving screen displays several options for receiving merchandise. In the example below, the line is being edited to allow you to review most of the details about the order.

Receiving Mercha	ndise For PO # 205				8
		V S			
PO # 205 C			Receive		inish Abort
Bec Item # Edit Receiving	ISub# Cust# Venditem	# Item c	ost Per Atu	Loon Atvirec	Boyd date C/P Inv
Item #	Sub # Cust #	Qtyopen Q	tyrecv Receive	d Receipt date	Location WHSE
	Item description			Lot #	Conv factor
Accounts Payable Chec	k				1.000
Vend #	Name		Vendor item #	Item cost	Per
93980 🔍 Supe	rior Printed Products			82.5000	1000
	Other		Edit locations	Continue	IK Cancel
Vend #	Name				
93980 Superior	Printed Products			Edit locations	
	Add Edit	Adjust	Recv all	Unrecv all	OK Cancel

Enter the quantity you wish to receive.

When all receivers are entered a receiving journal will print. It will report the details of the receipt including what location was affected. At this time the item master is updated with an on hand quantity and on order is reduced.

An example of the affect to the "Activity" tab of item maintenance is shown below. Again you can drill down through several other buttons to follow the activity that has occurred to either the "Client" or "Distributor" location.

	Master For BRO - Cust # 10				0
		i 📓 💶 🕰 💭 e Bill of Matl Specs Grap	hics Plus Loc	ations	
Comp Desc	BROCHURES	Locatio	n WHSE	Category Inv G/L# Last counted	REL 0
Std cost	150.0000	\$ 61200.00 Minimu Maximu	1000	Last purchase Last activity Date created	// -//
Dist on hand Wk in proc Storeroom Prod alloc Ordr alloc Available	8000         Client on hand           0         Backord           0         On ord           0         Due in           8000         Av / AI	400000 0 / / 8000	Begin inv     Received     Shipped     Prod usage     Adjusted     Balance	Period MTD 0 0 0 0 0 0 8000 8000 8000 8000	YTD 0 0 0 8000 8000
Inventory Move Copy From	Inventory history ement Quantity a Add View	Allocations allocated by period Edit Delete	On order Item sales informa Save		Sales matrix ty available matrix Report Close

A general ledger entry to debit, client inventory storage, and credit, reserved client inventory storage, is made at the time of receiving into a client stored location.

When you receive the merchandise into a "Client" location you must continue to process the order through billing to close out the order. Another option available is receiving the merchandise into the "Distributor" location and closing the order after receiving. As releases are made from the "Distributor" location, you may use a "Factory Order" or "Fulfillment – Release" to ship and bill the order.

#### Update Usage by Count

This process is used to update usage at "Client-stored" locations by entering a physical count. The entire process from the selection of the records to posting of the count and updating usage is handled within this one option.

Both the sort and selection options offer the ability to control the selection of records to be updated.

Client Stored Inve	entory Processing	8
Sort Options Select O	Iptions Action Options Print Options	
Available	Included (maximum 4)	
Category Item description Location Product code Program # Tag #	Add Item # /Sub # Item cust # Remove Remove all Move up Move down	
	OK Close	•

The "Action Options" tab is used to indicate which phase of the process you are performing.

	Client Stored Inventory Processing	8
E		
	Sort Options       Select Options       Action Options       Print Options <ul> <li>Create usage file</li> <li>Physical inventory report</li> <li>Enter usage count</li> <li>Phys inventory maintenance</li> <li>Usage edit report</li> <li>Post usage count to inventory</li> </ul>	
	OK Close	

"Create usage file" creates a temporary file containing the items to be processed. Only "C"lient locations will be used to create the file.

"Physical inventory report" creates a printed count sheet. Several "Form Options" are also available.

"Enter usage count" is used to input the physical count.

"Usage edit report" reviews the count data so adjustments can be made prior to posting the transactions.

"Post usage count to inventory" updates the item master and the location master with the new quantity on hand balance. Usage for the month counted is also updated to the location master for the client locations.

Following is an example of usage being reduced by 1000 pieces. After "Post usage count to inventory" has been completed the location now shows on hand of 5000 with an adjustment of 1000.

ocation DB	<u>Q</u>	Description	Dinner Bell			
n hand	5000	Minimum	0	CStored at	Count verified	03/26/0
located	0	Begin inv	0	O Dist	Usage updated	11
vailable	5000	Received	6000	<ul> <li>Client</li> </ul>	Months	
ackord	0	Shipped	0		Balance	500
n order	0	Prod usage		🔽 Usage by count	Comb avg mth	0.
ue in	11	Adjusted	-1000	Transferable	Months left	0.
D #	0	Balance	5000	Distribution center	Department	
		Budget	0		Carton desc	
					Contact name	
View bins	Inv history	Allocations	On order	Movement Bin	detail Usage detail	ľ.

Further review shows that usage for 1000 has now been updated to the "Usage detail" summary.

Month	2009	2008	2007	2006	2005	^
January						
February						
March						
April						
May						1
June						
July						
August						
September						
October						
November						_
December						
		~	-	~		~
rst used	03/20/09					
ount verified	03/26/09					
sage updated	11					
sage since last update	1000					0k