

## Importing Tracking Numbers from FedEx

Tammy Mason - 2017-09-15 - in Customer

### **Importing Tracking Numbers from FedEx**

When creating a data transfer table in ProfitMaker for manifest information importing, one of the most commonly used fields is the transaction/tracking number.

When adding this field into a data transfer table, the default character length comes in at 18.

There are times where the character lengths for FedEx tracking numbers exceed 18. Thus, the default field length for the tracking number in the data transfer table will not cover some FedEx orders.

Fortunately, a remedy exists for this situation. FedEx data transfer tables (fixed length or comma delimited) created in ProfitMaker can have the field length for the tracking number expanded to a maximum of 25. In the Trans/track # field for a data transfer table, you may edit the 'Fld Len' values to a number up to 25. By doing this, the full tracking number may be imported into ProfitMaker.

NOTE: If you are editing the 'Fld Len' values for a Trans/Track # field, make sure that FedEx has its export tables set to export a tracking number that has the same, maximum character length as that found in the Trans/Track # field. If you have previously exported tracking information to a text file used by the data transfer table, make sure the character length for each record in the text file matches that of the edited data transfer table. Otherwise, an ASCII length error message will pop up when importing manifest information.