

Successfully Reorganizing files when using eCommerce Server

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One of the functions run at the end of each month is the reorganize Files function. For this function to be run, everybody needs to be logged off of ProfitMaker. Otherwise, a user may be locking a data file that needs to be reorganized, and the Reorganize Files function will not finish. Having your eCommerce server running can also lock ProfitMaker data files and hold up the Reorganize files function.

To successfully run the Reorganize Files function if you use the eCommerce Server, be sure to stop the server and close. By doing so, the chances of a lock on the eCommerce server files are alleviated.