

Successfully Reorganizing files when using Realtime Manifest

Tammy Mason - 2017-09-18 - in Accounting

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One of the functions run at the end of each month is the Reorganize Files function. For this function to be run, everybody needs to be logged off of ProfitMaker. Otherwise, a user may be locking a data file that needs to be reorganized, and the Reorganize Files function will not finish. Shipping Manifest software programs (UPS Worldship, FedEx Shipping Manager, etc.) can also lock ProfitMaker data files and hold up the Reorganize files function. Key import tables created in shipping programs access information that is originally stored in the A6RTMFST data file, and a lock is placed on this file.

To successfully run the Reorganize Files function if you have a shipping manifest program, be sure to disable any key import tables that interact with the ProfitMaker software. By doing so, the chances of a lock on the A6RTMFST file are alleviated.