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Portal > Knowledgebase > ProfitMaker Knowledgebase > ProfitMaker Software Updates > Update Issue - Advantage Version Mismatch

Update Issue - Advantage Version Mismatch Tammy Mason - 2017-09-19 - in ProfitMaker Software Updates

Update Issue - Advantage Version Mismatch

Issue: During the update process (normally during Phase2), you get a message saying "Advantage Version Mismatch"

Notes: This often happens when trying to run the "Auto-update" of Phase2 by double clicking on the ProfitMaker icon on the desktop. By attempting to launch the ProfitMaker, it will check to see if there is a newer version of the software available to be installed. If it finds the phase2 of the update, it will try to run it. This "Auto-update" feature does not always close the Advantage files in a timely fashion to be accessed for the update.

Resolution: Manually run the Phase2 of the update by browsing to the ASICLIENT directory and launching the Phase2 update program (normally named ASICLIENTUPDATE_xxxxx.exe or ASICLIENTPATCH_xxx_xx.exe)