

Update Issue - Error Code 1

Tammy Mason - 2017-09-19 - in ProfitMaker Software Updates

Update Issue - Error Code 1

Issue: During the update process (will happen during Phase1), you get an error message stating: "Error Code: 1 (Argument Error) during the process of building the SQL Database.

Note: During the end of the Phase1, if the customer has Advantage enabled, the update will rebuild the Advantage Data Dictionary. If the SQL Database screen gives this error and only 7 files are listed, there is a connection still open to the data files. At this point, the update has finished.

Resolution: Verify that all connections to the data files have been closed (workstations, shipping machines, report writer ect). Once all connections have been closed, run the Advantage Database Dictionary rebuild utility ASIADVCV.exe (normally located at C:\ASICS\ASIPM or C:\PROGRAM FILES\ASICS\ASIPM). When the utility opens, change the DBF Directory to the path of the ProfitMaker data (ie. F:\ASIDTA) and click "Get Files". If the list populates with all the data files, click Start. If the list is not fully populated, there is still open database files.