

## Update Issue - You must have administrator rights to install this update

Tammy Mason - 2017-09-19 - in ProfitMaker Software Updates

### **Update Issue - You must have administrator rights to install this update**

**Issue:** During the update process (will happen in both Phase1 and Phase2) you get a message saying "You must have administrator rights to install this update."

**Notes:** Due to some of the changes that our updates make to the system, administrative rights to the computer will be needed to complete the update process.

**Resolution:** The user will need to log into the computer that they are running the update from with LOCAL administrator rights. If they don't know how to log in with administrator rights, they will need to contact their local technician for help with the login.