

Updating and Receive a Fonts Problem or Error

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Updating and Receive a Fonts Problem or Error

During phase 2, if they receive an error that says something about skipping files and installing fonts and it hangs.

- Start/control panel/fonts for XP
- Vista or Windows 7, click start and type in fonts to find them.

Delete all fonts that start with BCC39, reboot the workstation into safe mode

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When you turn on the machine start tapping F8 until you get a menu for safe mode and select safe mode with networking from the menu.

Run phase 2 now in safe mode.