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What is a Background User and How does it Work?

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With version 7.80 we allowed the E-Mail/Fax server to run as a background user (not requiring an ASICS license). With version 7.90 we will be allowing not only the E-Mail/Fax Server to run as a background user, but also scanners used for order tracking and Ecommerce server. The allowance of background users for these functions precludes them having to buy more ASICS software licenses and incurring higher monthly ESDSS charges.

Note: If you have advantage installed, even though the background users do not require an ASICS Software License, each background user takes an Advantage License. Therefore it is possible if you use background users and have Advantage, you could still run out of Advantage Licenses. We cannot control the third party Advantage software.

If you require additional Advantage Licenses please contact Upgrade Sales at (319) 266-7688.