

## Why is the Real Time Manifest Server not Importing after Installing ProfitMaker on a New Machine?

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### **Why is the Real Time Manifest Server not Importing after Installing ProfitMaker on a New Machine?**

You may need to replace a computer that runs the ProfitMaker real time manifest server. Once ProfitMaker is installed on the new machine, a user may immediately start the real time manifest server. If this is done without taking any additional steps, no manifest information will import. How can this be?

The real time manifest server settings are unique for each computer and are located in a local computer file. There are no default settings for activated data transfer tables when ProfitMaker is initially installed on a new computer. Therefore, when entering the real time manifest server on a new computer, make sure to first select the 'options' button before starting the server. Inside these options, green box icons will be next to data transfer table numbers. Be sure to left click on the green box icons next to the table numbers that are used for importing shipping information. As a result, checkmarks will replace the green boxes, and a selected table is now active for importing. After these changes are made, the activated data transfer tables will become defaults for future imports.